

SERVICING · MAINTENANCE · BREAKDOWNS

Boiler servicing and repairs in London

No heating, no hot water, a leak or a fault code? Or just due your annual service? Book a Gas Safe registered Heatmaster engineer anywhere in London.

- ✓ All of London covered
- ✓ Gas Safe registered
- ✓ Boilers, heat pumps, air con & HIUs

CALL US, 7AM TO 7PM
0330 133 1626

info@heatmasterlondon.co.uk
heatmasterlondon.co.uk

OVERVIEW

Boiler servicing and repairs

We service and repair boilers across London, from annual servicing that keeps a boiler safe and efficient to breakdowns, leaks, pressure problems and fault codes. The same booking also covers air conditioning, air source heat pumps and HIUs (heat interface units).

Every visit follows the same rule: the engineer finds the cause, explains what they have found, and tells you what is needed before any work goes ahead.



Safety

A gas boiler that is not looked after can develop faults that are not obvious from the outside.

Fewer breakdowns

Many winter breakdowns start with something an annual check would have caught.

Warranty

Many manufacturers expect a yearly service to keep the warranty valid. Check your own boiler paperwork.

Efficiency

A boiler in good condition does its job without wasting fuel.

Common faults we fix

- No heating or hot water: pump, diverter valve, fan, circuit board or a frozen condensate pipe
- Pressure too low, too high or keeps dropping
- Boiler will not fire up: gas supply, ignition, lock-out or a blocked flue
- Noisy boilers: trapped air, limescale, sludge or a failing pump
- Cold radiators and stuck valves
- Leaks and drips: switch the boiler off and call us

If you smell gas

Do not wait for a booking. Turn off the gas at the meter if it is safe to do so, open doors and windows, avoid switches and naked flames, leave the property and call the **National Gas Emergency Service on 0800 111 999** (free, 24 hours).





HOW IT WORKS

From first contact to aftercare

01

Choose service or breakdown

Service covers annual services, safety checks and non-urgent repairs. Breakdown covers no heating or hot water, leaks and anything not working.

02

Tell us the appliance

Boiler, heat pump, air con or HIU, and the make if you know it. A photo or fault code helps.

03

Book your visit

Enter your address. We cover all of London; rates vary by job and location.

04

Diagnosis and service

The engineer carries out safety and combustion checks, looks at seals, flue, pressure and controls, or finds the fault.

05

Clear next steps

You are told what was found and what it involves before any repair goes ahead.

Areas we cover

Based in Barnet, North London, working across London and Greater London.

North & Central: City of London, Westminster, Camden, Islington, Barnet, Enfield, Haringey

East: Hackney, Tower Hamlets, Newham, Waltham Forest, Redbridge, Havering, Barking and Dagenham

South: Southwark, Lambeth, Lewisham, Greenwich, Bexley, Bromley, Croydon, Sutton, Merton, Wandsworth

West: Kensington and Chelsea, Hammersmith and Fulham, Ealing, Brent, Harrow, Hillingdon, Hounslow, Richmond upon Thames, Kingston upon Thames

Accreditations

- Gas Safe registered
- Refcom F-Gas company certificate (air con and heat pumps)
- RECC member

"Very professional and knowledgeable. Quick diagnostics and shows and explains the defects and issues. Gives advice on how to save energy."

Wingie Adier · Google review

How often should a boiler be serviced?

Once a year. Manufacturers recommend an annual service and many make it a condition of the warranty.

Should I repair or replace my boiler?

A single fault on an otherwise reliable boiler is usually worth repairing. If it keeps breaking down, a replacement may make more sense, and we will tell you which.

Is a service the same as a landlord gas safety check?

No. A service is maintenance. The landlord check is a safety inspection that produces the certificate. Say if you need both when you book.

Engineer-checked

A qualified Heatmaster engineer reviews every job. If something is unclear, we ask rather than guess.

Explained first

You are told what is needed, and why, before any work goes ahead.

Local to London

Based in Barnet, North London, with engineers working across every London borough.

GET IN TOUCH

Talk to Heatmaster London

Tell us about the job and we will tell you what happens next. Start online at **heatmasterlondon.co.uk/quote/service/**, call or email.

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